

Cedar Ridge at Maple Point

Senior Living | Resident and Family Information Guide, 2026

About this document: Cedar Ridge at Maple Point is a fictional demo community created by CRMP, LLC (yes, the initials spell CRMP). All names, prices, and policies in this guide are illustrative.

About Cedar Ridge

Cedar Ridge at Maple Point is a senior living community located at 247 Maple Point Drive, Bayfield, Maryland. The community opened in 2011 and was fully renovated in 2024. Cedar Ridge offers independent living, assisted living, memory care, and short-term respite stays on one 14-acre campus, so residents can stay in the same community if their needs change.

Our mission is simple: help every resident live with dignity, purpose, and joy, and give every family peace of mind.

Main phone: (410) 555-0142. **Front desk hours:** staffed 24 hours a day, 7 days a week. **Sales and tour office hours:** Monday through Friday 9:00 AM to 6:00 PM, and Saturday 10:00 AM to 4:00 PM.

Licensing: Cedar Ridge is licensed by the Maryland Department of Health as an assisted living program (Level 3, high level of care), which allows us to serve residents with significant care needs, including dementia care.

Size: 112 apartments in total: 40 independent living, 52 assisted living, and 20 memory care suites.

Levels of Care

Independent Living

Independent living is for active older adults who do not need help with daily activities but want a maintenance-free lifestyle with dining, housekeeping, activities, and community. Residents live in private apartments with full kitchens and can add home care services if needed.

Assisted Living

Assisted living is for older adults who are mostly independent but need some help with activities of daily living, such as bathing, dressing, grooming, medication management, or getting around. Residents live in their own private apartment and receive personalized support based on a care plan created with the resident, the family, and our nurse. Assisted living residents come and go freely, drive if able, and enjoy the full activity calendar.

Memory Care

Memory care is a specialized, secure form of assisted living for people living with Alzheimer's disease or another form of dementia. Our memory care neighborhood, called The Grove, is a separate, secured wing with keypad-controlled doors, an enclosed courtyard garden with walking paths, and a higher staff-to-resident ratio. Every memory care team member completes dementia-specific training, and daily programming is designed for cognitive engagement, including music therapy, sensory activities, reminiscence groups, and structured routines that reduce anxiety.

What is the difference between assisted living and memory care?

The main differences are security, staffing, training, and programming:

	Assisted Living	Memory Care (The Grove)
Who it serves	Seniors who need help with some daily activities	Seniors living with Alzheimer's or other dementia
Environment	Open campus; residents come and go freely	Secured neighborhood with keypad doors and an enclosed garden
Daytime staffing	About 1 care partner for every 8 residents	About 1 care partner for every 5 residents
Staff training	Standard certification plus 8 hours of annual training	Additional 16 hours of dementia-specific training and certification
Activities	Full community calendar, outings, clubs, and classes	Small-group, structured programs designed for memory support
Dining	Restaurant-style dining room	Smaller dining room with finger foods, visual menus, and dining assistance
Starting monthly rate	\$5,900	\$8,400

If you are not sure which level of care is right for your loved one, our registered nurse will complete a free care assessment before move-in and recommend the best fit. Many families start in assisted living and move to memory care later; because both are on the same campus, the move is gentle and the resident keeps familiar faces.

Respite Care (Short-Term Stays)

Respite stays are available in a furnished assisted living or memory care apartment for 7 to 30 days. Respite is ideal after a hospital stay, while a family caregiver travels or needs a rest, or as a trial stay before a permanent move. Respite costs \$195 per day in assisted living and \$250 per day in memory care, including all meals, care, and activities.

Pricing and What Is Included

Rates are monthly and effective January 1, 2026. All rates include the apartment, three chef-prepared meals a day plus snacks, weekly housekeeping and linen service, all utilities except phone (Wi-Fi and cable TV included), scheduled transportation, the full activity calendar, 24-hour staffing, and an emergency call system.

Apartment type	Independent Living	Assisted Living	Memory Care
Studio (420 sq ft)	\$3,950	\$5,900	\$8,400 (private suite)
One bedroom (640 sq ft)	\$4,850	\$6,900	\$9,600 (companion suite, shared)
Two bedroom (900 sq ft)	\$5,950	\$7,900	Not available
Second occupant	\$1,100	\$1,600	Not applicable

Care levels in assisted living: The base assisted living rate includes Care Level 1 (medication reminders and light assistance). Additional care is priced by level after the nurse assessment: Care Level 2 adds \$650 per month, Care Level 3 adds \$1,200 per month, and Care Level 4 adds \$1,850 per month. Memory care rates are all-inclusive, with no separate care level charges.

Community fee: A one-time community fee of \$3,000 is due at move-in. It covers apartment preparation, the nursing assessment, and move-in coordination.

Rate increases: Rates are reviewed once a year, and residents receive at least 60 days written notice of any increase.

Paying for Care: Insurance, Medicaid, and Benefits

We know paying for senior living can feel overwhelming. Our business office helps every family understand their options and complete the paperwork, at no charge.

Long-Term Care Insurance

Yes, Cedar Ridge accepts long-term care insurance. Most long-term care insurance policies cover assisted living and memory care once the policyholder needs help with two or more activities of daily living or has a cognitive impairment. Our business office works directly with your insurance company, provides the care documentation and monthly invoices insurers require, and can bill the insurer on your behalf. Families should check their policy's daily benefit amount and elimination period (the waiting period before benefits begin, often 30 to 90 days).

Medicaid

Cedar Ridge participates in the Maryland Medicaid Home and Community-Based Options Waiver for assisted living, with a limited number of Medicaid-eligible apartments. Under our Medicaid conversion policy, residents who have lived at Cedar Ridge as private-pay residents for 24 consecutive months and then become Medicaid-eligible may stay in their home here, moving to a Medicaid-designated apartment when one is available. We are not currently accepting new residents who are already on Medicaid at move-in, but we are happy to keep you on our waitlist.

Important to know: Medicaid waiver programs pay for care services, not room and board, and eligibility rules vary. Medicare does not pay for long-term assisted living or memory care, although it may cover some therapy and physician services provided on site.

Other Ways Families Pay

- **Private pay:** savings, pensions, Social Security, and proceeds from selling a home.
- **Veterans benefits:** wartime veterans and surviving spouses may qualify for the VA Aid and Attendance pension, which can help pay for assisted living. We can connect families with a free, accredited VA benefits advisor.
- **Bridge loans:** short-term loans that cover costs while a family home is being sold.
- **Life insurance conversion:** some life insurance policies can be converted into monthly payments for care.

Pet Policy

Yes, pets are welcome at Cedar Ridge! We believe pets are family, and we know how much comfort they bring. Cats and small dogs are welcome in independent living and assisted living apartments.

- One pet per apartment. Cats of any size and dogs up to 30 pounds are welcome. Two cats may be approved for one-bedroom and larger apartments.
- Pets must be spayed or neutered, current on vaccinations (including rabies), and on a flea prevention program. Please provide veterinary records before move-in.
- There is a one-time pet fee of \$500 and a monthly pet fee of \$35.
- The resident is responsible for the pet's daily care. If a resident can no longer care for their pet, our Pet Pals program offers daily feeding, litter box care, and dog walking for \$150 per month, or family can arrange care.
- Cats must stay indoors or be on a leash outside the apartment. Dogs must be leashed in common areas.

In memory care, residents cannot keep a personal pet in their suite, but The Grove has two resident community cats, Quinn and Ace, who are cared for by staff and beloved by residents. Together, residents call them Q and A, because they always seem to know where the answers are, usually in the sunniest window. Families are always welcome to bring a well-behaved family pet to visit.

Pet therapy: A certified therapy dog team visits every Tuesday and Friday afternoon.

Visiting

Families and friends are welcome any time. There are no set visiting hours in independent living and assisted living. The main entrance is open from 7:00 AM to 9:00 PM; after 9:00 PM, visitors ring the front desk, which is staffed 24 hours a day. All visitors sign in at the front desk or visitor kiosk.

For memory care, we recommend visiting between 9:00 AM and 7:00 PM, when residents are usually most rested and engaged, but families may visit at any time. Staff can suggest the best times based on your loved one's routine.

Families are welcome to join their loved one for any meal. Guest meals are \$12 for breakfast or lunch and \$18 for dinner, and children under 10 eat free. Our guest suite is available for out-of-town family for \$95 per night, including breakfast; please reserve through the front desk. Private dining rooms can be reserved at no charge for birthdays and family celebrations.

Tours and Availability

How to Schedule a Tour

We would love to show you around. You can schedule a tour in any of these ways:

- **Online:** use the Schedule a Tour button on our website to pick a day and time.
- **By phone:** call our sales office at (410) 555-0142.
- **Walk-ins:** drop-in visitors are welcome Monday through Saturday during office hours; a team member will show you around if one is available.
- **Virtual tours:** live video tours by Zoom or FaceTime are available for families who live out of town.

Tours are offered Monday through Friday from 9:00 AM to 5:00 PM, and Saturday from 10:00 AM to 3:00 PM. A tour takes about 45 minutes to an hour. You will see a model apartment, the dining room, the courtyard, and The Grove memory care neighborhood, and meet members of our care team. Every tour includes a complimentary lunch or coffee in The Teal Kettle, our bistro, and we encourage you to bring your loved one.

Current Availability

As of this month, Cedar Ridge has limited availability: two assisted living studios, one assisted living one-bedroom apartment, and one memory care private suite. Two-bedroom apartments currently have a waitlist. Availability changes often, so please call the sales office for the latest openings.

Priority waitlist: a fully refundable \$1,000 deposit places your family on our priority waitlist and is applied to your community fee at move-in.

The Move-In Process

- Tour the community and meet the team.
- Complete a free care assessment with our registered nurse, at Cedar Ridge or in your home.
- Your physician completes the Maryland Health Care Practitioner Physical Assessment form.
- Choose your apartment, sign the residency agreement, and pay the community fee.
- Our move-in coordinator helps plan the move, including referrals to senior move managers, and your loved one's care plan is ready on day one.

Most families move in within two to three weeks of their first tour. Residents are encouraged to bring their own furniture, photos, and keepsakes to make their apartment feel like home.

Health, Wellness, and Safety

- A licensed nurse is on site 24 hours a day, 7 days a week, and our Director of Nursing is a registered nurse.
- Medication management by certified medication technicians.
- A visiting primary care physician and a nurse practitioner see residents on site every week, and podiatry, dental, audiology, and mental health providers visit monthly.
- Physical, occupational, and speech therapy are available on site through our partner, and are often covered by Medicare.
- Every apartment has a wearable emergency pendant and bathroom call cords, answered around the clock.
- All team members pass state and federal background checks before hire.
- We coordinate with local hospitals, pharmacies, and hospice providers.

Dining

Our executive chef prepares three meals a day from scratch, with seasonal menus and locally sourced ingredients whenever possible. Residents order from a menu in our restaurant-style dining room, and an always-available menu offers favorites like grilled chicken, soups, salads, and sandwiches. We accommodate diabetic, low-sodium, heart-healthy, vegetarian, gluten-free,

and texture-modified diets. The Teal Kettle, our bistro, serves coffee, pastries, and snacks all day, and room service is available at no extra charge when a resident is not feeling well.

Popular traditions include Maryland crab cake Fridays, a monthly birthday dinner, and Sunday brunch.

Life at Cedar Ridge

Our life enrichment team plans more than 150 activities each month. A typical week includes:

Day	Highlights
Monday	Morning chair yoga, painting class, and afternoon movie matinee
Tuesday	Pet therapy visit, grocery trip, and trivia night
Wednesday	Tai chi, garden club in the raised-bed garden, and happy hour with live piano
Thursday	Scenic outing or museum trip, book club, and bingo
Friday	Balance class, pet therapy visit, and Friday social with live music
Saturday	Family brunch, crafts, and an evening classic film
Sunday	Worship service and Sunday brunch

Amenities: fitness center with a certified wellness coordinator, salon and barber shop, library, chapel, art studio, raised garden beds, walking paths, a screened porch, and a two-hole putting green.

Transportation: our shuttle provides scheduled trips to medical appointments within 10 miles on weekdays, plus weekly shopping trips and group outings.

For Families: Staying Connected

Families receive a monthly newsletter and activity calendar by email, and can join quarterly family council meetings. Our family app shares photos, activity updates, and care team messages. Care plans are reviewed with the family every 90 days, or anytime needs change.

About This Demo

Cedar Ridge at Maple Point is not a real community. It is a fictional senior living community created by CRMP, LLC to show how a CRMP assistant answers families' questions instantly, any hour of the day, using only a community's own approved information. If you look closely, the first letters of Cedar Ridge at Maple Point spell CRMP.

Senior living communities, and businesses in other industries, can have an assistant like this on their own website, trained only on their own documents. To learn more or start a free 30-day trial, book a call at crmpartnersai.com or email info@crmpartnersai.com.

Frequently Asked Questions

What's the difference between assisted living and memory care?

Assisted living provides help with daily activities like bathing, dressing, and medications in an open, active community. Memory care is a secured neighborhood for people living with Alzheimer's or dementia, with more staff per resident (about 1 to 5 during the day, versus 1 to 8 in assisted living), dementia-trained caregivers, and structured programs designed for memory support. Assisted living starts at \$5,900 per month and memory care starts at \$8,400 per month. Our nurse offers a free assessment to help your family decide.

Do you accept long-term care insurance or Medicaid?

Yes, we accept long-term care insurance, and our business office can bill your insurer directly. We participate in the Maryland Medicaid Home and Community-Based Options Waiver through our Medicaid conversion policy: residents who have paid privately for 24 months and then become eligible can stay. We are not currently accepting new residents who are on Medicaid at move-in. Veterans may also qualify for VA Aid and Attendance benefits.

Can Dad bring his cat?

Yes! Cats and small dogs up to 30 pounds are welcome in independent and assisted living, with a one-time \$500 pet fee and \$35 per month. Pets need current vaccinations and must be spayed or neutered. If Dad needs a hand, our Pet Pals program can help with feeding and litter care. In memory care, personal pets can visit, and The Grove has two community cats, Quinn and Ace, better known as Q and A.

How do we schedule a tour?

Book online with the Schedule a Tour button, call (410) 555-0142, or stop by Monday through Saturday during office hours. Tours run about 45 minutes to an hour, include a complimentary lunch or coffee, and virtual video tours are available for out-of-town families.

Are there visiting hours?

No set visiting hours. Families are welcome any time; after 9:00 PM, just ring the 24-hour front desk.

Do you have availability right now?

We have limited openings: two assisted living studios, one assisted living one-bedroom, and one memory care private suite. A refundable \$1,000 deposit reserves a spot on the priority waitlist.

Can my mother bring her own furniture?

Yes. We encourage residents to bring their own furniture, photos, and keepsakes. Apartments are unfurnished, except for respite stays.

Is there a nurse on site at night?

Yes. A licensed nurse is on site 24 hours a day, 7 days a week.

Can residents keep their own doctor?

Yes. Residents may keep their own physicians, and our shuttle provides transportation to appointments within 10 miles. Many residents also choose to see our visiting physician on site for convenience.

What happens if care needs increase?

Our nurse reassesses care needs every 90 days or anytime there is a change. Because we offer assisted living and memory care on one campus, residents can usually stay at Cedar Ridge as their needs change. We also partner with hospice providers so residents can remain in their home at end of life.

Is there a trial stay?

Yes. A respite stay of 7 to 30 days lets your loved one try community life. If they decide to stay, we waive half of the community fee.

Is Cedar Ridge at Maple Point a real community?

No. Cedar Ridge at Maple Point is a fictional demo community created by CRMP, LLC. Its initials spell CRMP. Everything here, from the prices to Quinn and Ace the cats, is illustrative, so you can see how a CRMP assistant answers real family questions instantly.

How can my community get an assistant like this?

CRMP, LLC builds assistants like this one for senior living communities and other businesses, trained only on their own approved documents and live in days. Every organization starts with a free 30-day trial, then a low monthly fee, with no long-term commitment. Book a call at crmpartnersai.com or email info@crmpartnersai.com.